

Re: Coronavirus Pandemic Update – March 13, 2020

To Our Valued Customers:

As you know from the news, COVID-19, commonly known as Novel Coronavirus 2019, has become a widespread concern. Our thoughts are with those affected directly and indirectly by the virus. We want to share our plans to ensure the safety of our employees and uninterrupted products and services to our customers and industry partners.

Our highest priority is to ensure our workforce remains healthy and facilities remain operational so that we can continue to serve you, our customer. We are carefully monitoring the evolving Coronavirus situation and are in daily contact with health agencies for information and guidance. Dresser Natural Gas Solutions remains open and operating, and we continue to implement preventive measures in line with the recommendations of the Centers for Disease Control and Prevention (CDC), as well as state and local health agencies. For the safety of our employees, Dresser Natural Gas Solutions has postponed all non-essential travel until further notice. Additionally, we are prohibiting all visitors who are not essential to business operations at all Dresser facilities. Finally, to minimize large employee gatherings, meetings are transitioning to online mediums whenever possible.

In summary, while we are closely monitoring the developments regarding the Coronavirus, Dresser Natural Gas Solutions' focus remains on the health and well-being of our employees so that we may continue to partner with you, our customer.

We hope that these measures give you confidence that we are taking the necessary precautions in this evolving situation. We appreciate your continued partnership.

You can follow our updates on the Dresser NGS website [Dresser NGS | Announcements](#).

We appreciate your business and support,

Dresser Natural Gas Solutions